TRUSTED TECHNOLOGY, ENHANCED CAPABILITIES

For sterility assurance, ongoing technological innovation and maximum efficiency, look no further than the STERRAD® 100NX® System. The leader in low-temperature sterilization technology offers everything your facility needs to sterilize instruments with confidence.

UNSURPASSED MONITORING
- The most comprehensive system monitoring available for low-temperature sterilization
- Proprietary hydrogen peroxide monitor fully complies with ANSI/AAMI/ISO Standard 14937:2009 to directly measure sterilant during processing
- Hydrogen peroxide monitor measures sterilant concentration, providing one-second data and immediately detecting errors such as an overloaded chamber or absorbent materials

EXPANDABLE PROCESSING CAPABILITIES
- EXPRESS Cycle processes da Vinci® 3-D endoscopes and other devices without lumens in just 24 minutes
- Ongoing endorsements from leading Medical Device Manufacturers in their IFUs to process a wide range of instruments
- Flexible platform provides opportunity for future innovations and system enhancements.

OPTIMAL PERFORMANCE
- Four cycles terminally sterilize instruments in an hour or less, creating efficiencies for your staff
- Advanced features – including network connectivity, cassettes with built-in RFID tags, and ergonomic footpad – help streamline the sterilization process
- Gas plasma technology safely minimizes hydrogen peroxide residuals on instruments
## TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th>TOTAL CYCLE TIME</th>
<th>Standard Cycle</th>
<th>Flex Cycle</th>
<th>Express Cycle (optional)</th>
<th>DUO Cycle (optional)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>47 minutes</td>
<td>42 minutes</td>
<td>24 minutes</td>
<td>60 minutes</td>
</tr>
</tbody>
</table>

| CYCLE TEMPERATURE         | Less than 55°C |

<table>
<thead>
<tr>
<th>DIMENSIONS &amp; WEIGHT</th>
<th>Height</th>
<th>Width</th>
<th>Depth</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1791 mm</td>
<td>775 mm</td>
<td>1020 mm</td>
<td>425 kg single-door / 457 kg double-door</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>STERILIZATION CHAMBER</th>
<th>Configuration</th>
<th>Chamber Volume</th>
<th>Dimensions</th>
<th>Two-Tiered Shelf</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Rectangular</td>
<td>152 L</td>
<td>410 mm x 510 mm x 735 mm</td>
<td>425 mm x 700 mm</td>
</tr>
</tbody>
</table>

| INSTALLATION & ELECTRICAL REQUIREMENTS | Connections | 380 – 415V 50/60 Hz Power. The sterilizer requires a five-wire grounding outlet attached to a dedicated 30 AMP, 3 phase, [200-240VAC, 380-415V] ±10%, 50/60 Hz ±5% circuit with separate neutral and ground conductors. |

| SERVICE REQUIREMENTS       | Service access requires a minimum clearance of 100 cm on front, back, top and sides of the system. |

<table>
<thead>
<tr>
<th>OPERATIONAL ENVIRONMENT</th>
<th>Temperature</th>
<th>Humidity</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>18°C to 35°C</td>
<td>10% to 85% up to 30°C, linearly decreasing from 85% at 30°C to 70% at 40°C (non-condensing)</td>
</tr>
</tbody>
</table>

| INDEPENDENT MONITORING SYSTEM (IMS) | Enables remote, independent monitoring of all processes and is available as an option |

| BARCODE READER | Available as an option |

* Please contact your ASP representative to determine maximum chamber capacity based on your facility’s particular sterilization load configuration(s).

## SYSTEM ORDERING INFORMATION

<table>
<thead>
<tr>
<th>CODE</th>
<th>PRODUCT DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>10104</td>
<td>STERRAD® 100NX® Sterilization System, single-door unit</td>
</tr>
<tr>
<td>10104-002</td>
<td>STERRAD® 100NX® Sterilization System, double-door unit</td>
</tr>
<tr>
<td>10144</td>
<td>STERRAD® 100NX® Cassette (2 cassettes/case; 5 cycles/cassette; 10 cycles/case)</td>
</tr>
<tr>
<td>20227</td>
<td>Cassette Disposal Box (10 boxes/case)</td>
</tr>
<tr>
<td>14324</td>
<td>STERRAD® CYCLESURE® 24 Biological Indicator (BI) (30/box; 2 boxes/case; 60/case)</td>
</tr>
<tr>
<td>10305</td>
<td>Thermal Printer Paper (12 rolls/case)</td>
</tr>
<tr>
<td>11142</td>
<td>STERRAD® 100NX® Barcode Reader Kit</td>
</tr>
<tr>
<td>10140</td>
<td>Independent Monitoring System (IMS)</td>
</tr>
<tr>
<td>10134</td>
<td>Express Cycle</td>
</tr>
<tr>
<td>10136</td>
<td>DUO Cycle (for a new STERRAD® 100NX® System)</td>
</tr>
<tr>
<td>10137</td>
<td>DUO Cycle (for an existing STERRAD® 100NX® System)</td>
</tr>
</tbody>
</table>

**FOR MORE INFORMATION PLEASE VISIT** www.aspjj.com/emea OR CONTACT YOUR** ASP LOCAL REPRESENTATIVE **

**ADVANCED STERILIZATION PRODUCTS**

---

**UK:**
Advanced Sterilization Products
A Division of J&J Medical Ltd.
Pinewood Campus
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Berkshire RG40 3EW, England
T: +44 1344 871 081
F: +44 1344 871 171

**Ireland:**
Advanced Sterilization Products
A Division of J&J Medical Ireland
Anton Road, Tallaght,
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T: +353 1 466 5200
F: +353 1 466 5340

**Egypt:**
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5th Floor
1229 Square El Sheikh Ali Gad El Hak St. Heliopolis
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F: +202 2268 4674

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Advanced Sterilization Products
A Division of J&J Medical Middle East
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United Arab Emirates
T: +971 4 429 7235
F: +971 4 429 7250

**South Africa:**
Advanced Sterilization Products
A Division of J&J Medical Pty Ltd. SA
PO Box 273, Midrand
Halfway House
1685
South Africa
T: +27 11 265 1120
F: +27 11 265 1189

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SPEED AND FLEXIBILITY IN A COMPACT SIZE

With the STERRAD® NX™ System, terminally sterilized instruments are readily available to help you keep your OR ahead of schedule while providing the highest level of sterility assurance for your patients.

RAPID TURNAROUND

• You can process up to two full rigid sets in 28 minutes or one single-channel flexible endoscope in 38 minutes
• Terminally sterilized devices maintain sterility so they can be used immediately or be stored for later use

FLEXIBILITY

• Small enough for placement in almost any area including OR substerile rooms, OR surgical cores and specialty departments where rapid instrument turnaround is critical
• Gentle low-temperature, moisture-free environment allows you to potentially decrease damage and lower repair costs on your most delicate instruments

PROCESSING CAPABILITY

• Offers unsurpassed monitoring including the STERRAD® CYCLESURE® 24 Biological Indicator (BI) for evidence of proper sterilization
• Delivers a Sterility Assurance Level (SAL) of 10⁻⁶, the highest standard of care for patients
• The STERRAD® Systems brand has the most MDM IFU endorsements for low-temperature sterilization

OVER 100% MORE TRAYS PROCESSED*

* The number of trays processed is based on a 28-minute cycle for STERRAD® NX™ System for general surgical instruments. Calculation factored: 45.7 cm x 20.3 cm x 5.1 cm trays times the number of loads completed in 8 hours in STERRAD® NX™ System. Peracetic acid tray compared was the directed-flow processing container/tray, with cycle time factored at 30 minutes. Final calculation is based on the number of directed-flow processing containers/trays times the number of loads completed in 8 hours in peracetic acid system.
**TECHNICAL SPECIFICATIONS**

<table>
<thead>
<tr>
<th>TOTAL CYCLE TIME</th>
<th>STANDARD Cycle</th>
<th>ADVANCED Cycle</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>28 minutes</td>
<td>38 minutes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CYCLE TEMPERATURE</th>
<th>Less than 55°C</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>DIMENSIONS</th>
<th>SYSTEM ONLY</th>
<th>SYSTEM WITH CART</th>
</tr>
</thead>
<tbody>
<tr>
<td>Height</td>
<td>83.4 cm</td>
<td>157.7 cm</td>
</tr>
<tr>
<td>Width</td>
<td>55.9 cm</td>
<td>60.9 cm</td>
</tr>
<tr>
<td>Depth</td>
<td>80.6 cm</td>
<td>88.8 cm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chamber Shape</th>
<th>Rectangular</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two-Tiered Shelf</td>
<td>(WxD) 31.2 cm x 59.9 cm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>INSTALLATION &amp; ELECTRICAL REQUIREMENTS</th>
<th>Placement</th>
<th>ASP recommends mounting your system on the specially designed cart that can be ordered with the STERRAD® NX™ System or on a countertop that meets specifications.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connections</td>
<td>Single phase dedicated circuit with dedicated hot and neutral wires. Wire gauge sufficient to maintain 220–240 VAC with 10 amp continuous &amp; 20 amp momentary current.*</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OPERATIONAL ENVIRONMENT</th>
<th>Temperature</th>
<th>18°C to 35°C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Humidity</td>
<td>Humidity 10% to 85% up to 30°C ambient, linearly decreasing from 85% at 30°C to 70% at 35°C</td>
<td></td>
</tr>
</tbody>
</table>

**SYSTEM ORDERING INFORMATION**

All STERRAD® NX™ Systems include base unit, validation kit, installation and one-year warranty.

<table>
<thead>
<tr>
<th>CODE</th>
<th>PRODUCT DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>10033</td>
<td>STERRAD® NX™ Sterilization System</td>
</tr>
<tr>
<td>10300</td>
<td>STERRAD® NX™ System Cart with locking wheels</td>
</tr>
<tr>
<td>10133</td>
<td>STERRAD® NX™ System Cassette (5 cycles/cassette; 5 cassettes/case)</td>
</tr>
<tr>
<td>14324</td>
<td>STERRAD® CYCLESURE® 24 Biological Indicator (BI) [30/box; 2 boxes/case; 60/case]*</td>
</tr>
<tr>
<td>10305</td>
<td>Thermal Printer Paper (12 rolls/case)</td>
</tr>
<tr>
<td>10306</td>
<td>Cassette Collection Box (10 boxes/case)</td>
</tr>
<tr>
<td>10308</td>
<td>STERRAD® NX™ System Barcode Reader</td>
</tr>
<tr>
<td>61-52645-001</td>
<td>Stylus</td>
</tr>
<tr>
<td>99920</td>
<td>STERRAD® NX™ System User’s Guide</td>
</tr>
</tbody>
</table>

* The STERRAD® NX™ Sterilizer has a vacuum pump which will cause the sterilizer to draw up to 20 amps of current for 1 to 2 seconds when the pump starts. If the wire gauge is too small, when the vacuum pump starts the line voltage at the outlet will drop to a level which can cause the sterilizer to reboot. Have the electrician use a voltage drop calculator to ensure the line voltage at the outlet does not drop below 198 Volts AC during the 1 to 2 seconds of 20 amps current draw.

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**FOR MORE INFORMATION PLEASE VISIT WWW.ASPJJ.COM/EMEA OR CONTACT YOUR ASP LOCAL REPRESENTATIVE**

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**ADVANCED STERILIZATION PRODUCTS**

- **UK**
  - Advanced Sterilization Products
    - A Division of J&J Medical Ltd.
    - Pinewood Campus
    - Nine Mile Ride
    - Wokingham
    - Berkshire RG44, 3EW, England
    - T: +44 1344 871 081
    - F: +44 1344 871 171

- **Ireland**
  - Advanced Sterilization Products
    - A Division of J&J Medical Ireland
    - Arton Road, Tallaght,
    - Dublin 24, Ireland
    - T: +353 1 446 5200
    - F: +353 1 446 5340

- **Egypt**
  - Johnson & Johnson Medical Egypt
    - Florida Mall
    - 5th Floor
    - 1229 Square El Shekh Ali Gad El Hak St. Helopolis
    - Cairo, Egypt
    - T: +202 2268 5026
    - F: +202 2268 4674

- **Middle East**
  - Advanced Sterilization Products
    - A Division of J&J Medical Middle East
    - Dubai Healthcare City, J&J building,
    - 3rd floor
    - PO Box 505080, Dubai,
    - United Arab Emirates
    - T: +971 4 429 7235
    - F: +971 4 429 7250

- **South Africa**
  - Advanced Sterilization Products
    - A Division of J&J Medical Pty. Ltd. 5A
    - PO Box 273, Midrand
    - Halfway House
    - 1685
    - South Africa
    - T: +27 11 265 1102
    - F: +27 11 265 1189

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PROVEN PERFORMANCE FOR COST-EFFECTIVE STERILIZATION

Using our original, innovative gas plasma technology, the STERRAD® 100S System has been a pioneer in low-temperature sterilization for nearly twenty years. Recognized for its proven performance, the STERRAD® 100S System is your cost-effective choice for dry, low-temperature sterilization.

SAFETY
- Low temperature gas plasma efficiently eliminates traces of residual hydrogen peroxide from materials and devices and the process by-products are non-toxic oxygen and water vapor.

SIMPLICITY
- Ease of use: one-button operation
- No costly plumbing, ventilation, or monitoring required

COMPATIBILITY
- Proven claims* for a wide range of material and lumens
- Capable of sterilizing rigid and flexible endoscopes, cameras, light cables, batteries, lenses, probes, microsurgical and general surgery instruments

ADVANCED STERILIZATION PRODUCTS
Division of Medics International Srl
a Johnson & Johnson company
HYDROGEN PEROXIDE GAS PLASMA TECHNOLOGY

Vaporized Hydrogen Peroxide (H₂O₂) is introduced into a vacuum chamber. Plasma is generated to safely eliminate residual H₂O₂. System byproducts are oxygen and water.

Sterility Assurance Level: 10⁻⁴

SAFE FOR INSTRUMENTS

SAFE FOR ENVIRONMENT

TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th>TOTAL CYCLE TIME</th>
<th>Short Cycle: 54 minutes</th>
<th>Long Cycle: 72 minutes</th>
</tr>
</thead>
<tbody>
<tr>
<td>CYCLE TEMPERATURE</td>
<td>Less than 55°C</td>
<td></td>
</tr>
<tr>
<td>DIMENSIONS &amp; WEIGHT</td>
<td>Height: 1664 mm</td>
<td>Width: 762 mm</td>
</tr>
<tr>
<td>STERILIZATION CHAMBER</td>
<td>Configuration: Circular</td>
<td>Chamber Volume: 173L†</td>
</tr>
<tr>
<td>POWER USAGE</td>
<td>Connections: 380-415 VAC, 50 Hz, 10 A, 3-phase circuit with separate neutral and ground conductors. CBA phase rotation</td>
<td></td>
</tr>
<tr>
<td>SERVICE REQUIREMENTS</td>
<td>In operation, the STERRAD® 100S System should not be placed closer than 5 cm to a wall at the rear and/or sides of the system. The sterilizer should be installed in a space of sufficient size to permit access to all four sides of the system when it is rolled from the rear and/or side walls are at a distance of 3 m. Service access requires a minimum clearance of 1 m on all sides of the system.</td>
<td></td>
</tr>
</tbody>
</table>

OPERATIONAL ENVIRONMENT

| Temperature | 10°C to 40°C |
| Humidity | 30-75% relative humidity (non-condensing) |

FOR MORE INFORMATION OR TO PLACE AN ORDER: PLEASE CONTACT YOUR LOCAL ASP REPRESENTATIVE

Contact for UK:
ASP c/o J&J Medical Ltd.
Pinewood Campus, Nine Mile Ride
Wokingham
Berkshire RG40 3EW, England
T: +44 1 344 871 081
F: +44 1 344 871 171

Contact for Ireland:
ASP c/o J&J Medical Ireland
Airton Rd, Tallagh
Dublin 24, Ireland
T: +353 1 466 5200
F: +353 1 466 5340

Contact for Egypt:
Johnson & Johnson Medical Egypt
Florida Mall 5th Floor
1229 Square El Sheikh Ali Gad
El Hek St. Heliopolis
Cairo, Egypt
T: +202 2268 5026
F: +202 2268 4674

Contact for Middle East:
ASP c/o J&J Medical Middle East
Dubai Healthcare City,
J&J building, 3rd floor
PO Box 505980, Dubai,
United Arab Emirates
T: +97 1 4 429 7235
F: +97 1 4 429 7250

Contact for South Africa:
ASP c/o J&J Medical Pty. Ltd. SA
PO Box 273, Midrand
Halfway House 1685
Republic of South Africa
T: +271 1 265 1120
F: +271 1 265 1189

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* Please refer to the STERRAD 100S Sterilization System User’s Guide prior to use. Consult with the medical device manufacturer of instruments or endoscopes you intend to sterilize with any questions regarding materials compatibility.

†Please contact your ASP representative to determine maximum chamber capacity based on your facility’s particular sterilization load configuration(s).
CONSUMABLES

DESIGNED FOR ALL YOUR STERILIZATION NEEDS.

Our proprietary range of complementary consumables enables your STERRAD® Systems to run reliably, safely and at maximum productivity. The sterilant used in all STERRAD® Systems is presented in a safe, easy-to-use cassette format specifically designed by Advanced Sterilization Products. Our fast-acting biological and chemical indicators, pouches, rolls and a full line of accessories were designed with your full sterilization needs in mind.
STERILANT CASSETTES

Our Proprietary Technology for Safe and Effective Sterilization

Our proprietary technology utilizes low-temperature hydrogen peroxide gas plasma for terminal sterilization of medical devices. Our sterilant comes in an easily loaded cassette format that delivers a predefined quantity of hydrogen peroxide per cycle to achieve sterilization both conveniently and effectively. Best of all, each cassette is a closed system, sealed for the operator’s safety, and has a chemical indicator on the packaging in order to detect any leakage of sterilant during transportation. Finally, unlike some sterilization modalities, our uniquely bar-coded STERRAD® System cassettes can be transported via ground or air shipment.

BIOLOGICAL AND CHEMICAL INDICATORS

The Confidence of Proper Sterilization

BIOLOGICAL INDICATOR:
The STERRAD® CYCLESURE® 24 Biological Indicator (BI) uses Geobacillus stearothermophilus, tested as a highly resistant organism for hydrogen peroxide gas plasma technology, providing you with the peace of mind that proper sterilization conditions were met. In addition, the 24-hour incubation time and easy-to-read, automated process keeps your sterilization department on track.

CHEMICAL INDICATORS:
Designed specifically for use with our STERRAD® Sterilization System, STERRAD® SEALSURE® Chemical Indicator Tape and STERRAD® Chemical Indicator Strips use exclusive ink technology to provide an added, easy-to-read indication that the instruments have been exposed to hydrogen peroxide, leaving you confident of safe, proper processing.

TYVEK® POUCHES AND ROLLS

Optimal Flexibility of Chemical Indicators in a Pouch

We offer durable Tyvek® Pouches and Rolls that provide the convenience of a built-in STERRAD® Chemical Indicator, simplifying confirmation that the instruments have been exposed to hydrogen peroxide. Available in a wide variety of sizes and styles, including heat-seal and self-seal styles, our pouches and rolls reliably meet most instruments’ need.

INSTRUMENT TRAYS, MATS, AND HOLDERS

Maximum Protection for Your Valuable Medical Devices

APTIMAX® Instrument Trays offer optimal protection for your instruments and are available in a variety of sizes to fit your instrument inventory with breakthrough, proprietary features for added protection and flexibility.

ACCESSORIES

Accessories to Enhance Your Convenience

A wide variety of exclusive accessories make the experience of using STERRAD® Sterilization Systems practical and efficient.

FOR MORE INFORMATION OR TO PLACE AN ORDER: PLEASE CONTACT YOUR LOCAL ASP REPRESENTATIVE

UK:
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A Division of J&J Medical Ltd
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F: +44 1344 871171

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Dubai Healthcare City, J&J building
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Johnson & Johnson Medical Egypt
Florida Mall
5th Floor
1209 Square El Sheikh Ali Gad El Hak St.
Heliopolis
Cairo, Egypt
T: +202 2268 5026
F: +202 2268 4674
ASP SteriTite® Containers: Simplicity in Instrument Packaging

ASP SteriTite® Containers provide an efficient and cost-effective way to package and protect surgical instruments for sterilization, transportation, storage, and aseptic presentation of contents.

FEATURES AND BENEFITS

Convenience
- Eliminates need to wrap, saving time and increasing productivity
- Easy to disassemble for cleaning and stackable for convenient storage

Protection
- Container organizer systems protect valuable instrumentation, reducing loss and damage
- Durable construction, fully anodized and heat-treated to prevent corrosion

Standardization
- Validated for use in STERRAD® Systems,* steam and EtO
- Full line of reusable trays and accessories that allows you to customize instrument sets

*Validated in the STERRAD® 100NX™ System, STERRAD® NX™ System, STERRAD® 100S System and STERRAD® 200 System.
# ASP SteriTite® Container Kits & Accessories

**Code Description:** Each Kit includes Container, Inner Basket, Insert Box, Nut Driver, Six 45.7 mm H Posts, a Supply of Filters, Load Cards and LOCKs, and the Following Additional Accessories:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Fits Containers</th>
</tr>
</thead>
<tbody>
<tr>
<td>13902</td>
<td>8-slot brackets (one 5 mm, one 1-3 mm), single-slot brackets (two 22 mm, two 18 mm), micro stop bracket, ten hexnuts</td>
<td>13904, 13905, 13906</td>
</tr>
<tr>
<td>13903</td>
<td>8-slot brackets (two 5 mm, two 1-3 mm), single-slot brackets (four 18 mm, two 5-10 mm, two 2-4 mm), Micro Stop Bracket, ten hexnuts</td>
<td>13904, 13905, 13906</td>
</tr>
<tr>
<td>13904</td>
<td>15-slot 2-4 mm bracket, single-slot brackets (two 22 mm, two 18 mm, two 5-10 mm, two 5 mm, two 2-4 mm), six 68.6 mm H posts, ten hexnuts</td>
<td>13904, 13905, 13906</td>
</tr>
<tr>
<td>13905</td>
<td>8-slot brackets (two 5 mm, two 1-3 mm), two 15-slot 2-4 mm brackets, single-slot brackets (two 18 mm, two 5-10 mm, two 5 mm, two 2-4 mm), one partition, six 68.6 mm H posts, ten hexnuts</td>
<td>13904, 13905, 13906</td>
</tr>
<tr>
<td>13906</td>
<td>8-slot brackets (two 5 mm and two 1-3 mm), two 12-slot 5-10 mm brackets, two 15-slot 2-4mm brackets, single-slot brackets (two 22 mm, two 18 mm, two 5-10 mm, two 5 mm, two 2-4 mm, two 1-3 mm), two partitions, six 68.6 mm H posts, MediTray Micro Tray with four posts, twenty hexnuts</td>
<td>13904, 13905, 13906</td>
</tr>
</tbody>
</table>

## ACCESSORY REFRILLS†

**For More Information, Please Visit:**
www.ASPJJ.COM/EMEA

**Or Contact Your ASP Local Representative**

---

**ADVANCED STERILIZATION PRODUCTS**

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SUPPORT YOU CAN COUNT ON.

We offer excellent service and support to ensure that your facility operates with minimum downtime and maximum predictability. We are recognized as the industry leader in service, support, and customer understanding. Our highly skilled team of field service engineers, dedicated technical support staff, and licensed clinical professionals is available to answer your questions and ensure that your facility operates efficiently and productively at all times.
PROFESSIONAL, RESPONSIVE SERVICE AND LOGISTICS

Field Service Engineering
ASP employs highly skilled Field Service Engineers (FSEs) who perform Planned and Corrective maintenance on STERRAD® Sterilization Systems. Our FSE team is widely seen as the most professional and responsive in the industry. Service is affordable and timely.

Field Service Logistics
Field Service Logistics maintains a comprehensive inventory of system parts, enabling service-call completion in minimal time without sacrificing our customers’ productivity.

Installation
Our team of specialised FSEs will liaise with your hospital biomedical engineering and facilities management teams to ensure the installation of your STERRAD® conforms to national regulatory standards.

EDUCATION AND TRAINING

Training and Technical Centre, Strasbourg
ASP has a new purpose built facility in Strasbourg, France to host educational, technical and training meetings. Serving the EMEA region, the Strasbourg facility houses every type of STERRAD® system, so that customers can compare technologies and direct questions to our in-house European support team.

Technical Support Training
A comprehensive range of training courses are offered from the Training and Technical Centre. Technical training courses are available throughout the year and cover ASP’s range of systems; from the STERRAD® 100S to the STERRAD® 100NX™. A schedule of courses is published every January and is available on request.

Clinical Education Consultants
ASP’s Clinical Education Consultants (CECs) are registered nurses with many years of extensive industry experience. Our CECs can answer your questions about system-related issues, instrument processing, biological testing, and more. In addition, the CECs provide best practice solutions in hospitals, ambulatory, surgery centres, endoscopy centres, and clinics. Our clinicians remain on the leading edge of current hospital standards and practices to make sure they provide you with up-to-date information.

SERVICE PROGRAMMES

ASP can provide a service programme to match your exact requirements. There may be times when one of the standard service products does not fulfil your requirements or budget. With the aim of providing maximum uptime of your department, ASP can therefore customize a service product to suit both your needs and budget.

Warranty
All service parts, labour, and travel are covered for both planned and corrective maintenance service for one year from the date of installation, ensuring that your facility dramatically reduces downtime and keeps the sterilization process running smoothly.

Types of Standard Service Programmes
In addition to the bespoke service products, ASP also offers standard service programmes to our customers. The standard service programmes available are:

- Parts only
- Preventative Maintenance Support
- Preventative Maintenance Support including validation
- Comprehensive Support Programme

All details of these programmes are available on request from your local office.

ISO 14937
It is a requirement throughout EMEA to validate your STERRAD® Sterilization System to the ISO 14937 standard. ASP can provide the complete validation service for all STERRAD® systems. Our FSEs have been trained in ISO 14937 protocols and procedures and are equipped with test equipment which is traceable to national standards.

FOR MORE INFORMATION OR TO PLACE AN ORDER: PLEASE CONTACT YOUR LOCAL ASP REPRESENTATIVE

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